

# TREASURY MANAGEMENT SYSTEM REQUIREMENTS

For your convenience, the following guide provides an overview of the system requirements for various M&T Treasury Management Services.



Visit us [online](#)



Contact the Treasury Management Service Team at 1-800-724-2240, Monday-Friday, 8am-6pm ET, if you have any questions, or require assistance.






## Key

Product works without issue	✓
Product works; low impact viewing issues	⚡
Product works; medium impact issues, viewing/functionality	⚠
Product does not work/high impact issues	✗
Not supported by vendor; unknown if issues exist	ⓘ

\*Unless otherwise noted. Services are only compatible with PC Systems.

Online Service						Notes
	Microsoft Edge Chromium	Google Chrome	Mozilla Firefox	Apple Safari	Internet Explorer v.11	
Treasury Center	✓	✓	✓	✓	ⓘ	<ul style="list-style-type: none"> <li>○ Cookies enabled on the browser</li> <li>○ Adobe® Reader® (current version)</li> <li>○ 128-bit encryption</li> <li>○ <b>Preferable screen size:</b> 1280 x 1024 resolution</li> <li>○ Access to applications (a-g) dependent on login to Treasury Center</li> <li>○ <i>Mac OS Supported</i></li> </ul>
ACH Monitor	ⓘ	✓	✓	✓	✓	
Commercial eStatements	✓	✓	✓	✓	✓	<ul style="list-style-type: none"> <li>○ A browser that supports Secure Socket Layer with at least 128-bit encryption and JavaScript enabled</li> <li>○ Google Chrome 35.0 or higher</li> <li>○ Mozilla Firefox 29.0 or higher</li> <li>○ Apple Safari 5.1.7 or higher</li> <li>○ Adobe Reader 9.5.5 PDF viewer or higher</li> </ul>
Escrow Online	✓	✓	✓	✓	✓	<ul style="list-style-type: none"> <li>○ M&amp;T Escrow Online utilizes temporary cookies, which are automatically deleted after logging off the system</li> </ul>
File Transfer Manager	✓	✓	✓	ⓘ	✓	
Image Lockbox	✗	✗	✗	✗	⚡	<ul style="list-style-type: none"> <li>○ IE 11 compatibility must be enabled</li> </ul>
ITO (all Portal features)	✓	⚠	⚠	⚠	✓	<p><b>Required to run all Portal features:</b></p> <ul style="list-style-type: none"> <li>○ IE11</li> <li>○ Adobe Reader 10.1</li> <li>○ Operating system: Microsoft Windows</li> </ul> <p><b>Application can be run without reporting on:</b></p> <ul style="list-style-type: none"> <li>○ Firefox, Chrome, Safari, Microsoft Edge</li> </ul>
RCD	ⓘ	✓	✓	✓	⚡	<ul style="list-style-type: none"> <li>○ <b>Operating systems:</b> Microsoft Windows® 7, 8, 8.1, 10, MAC- OS X 10.8.2 or lower</li> <li>○ 2.4 GHz Pentium P4 or higher</li> <li>○ GB RAM minimum; 2 GB recommended</li> <li>○ 1.5 GB free disk space</li> <li>○ USB 2.0 port</li> </ul>

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Online Service						Notes
M&T Web InfoPLU\$®	✓	✓	✓	✗	✓	<ul style="list-style-type: none"> <li>○ PC with Windows 7 (Apple computers are not compatible)</li> <li>○ <b>Cookies must be activated within your Internet Browser:</b> Web InfoPLU\$ uses temporary cookies that are automatically deleted after exiting your session</li> <li>○ Adobe Reader (current version) is required to view and save reports</li> <li>○ 128-bit encryption</li> </ul>
Cash Order	ⓘ	✓	✓	✓	✓	
CentreSuite (Commercial Card)	ⓘ	✓	✓	✓	✓	
AccessOne (Merchant Services)	✓	✓	✓	✓	✓	<ul style="list-style-type: none"> <li>○ Site best viewed in 1280 x 1024 resolution</li> <li>○ <b>Recommended Browser:</b> Google Chrome v30+ best view (v30, v31) *Note: we still support version v17+</li> <li>○ <b>Firefox:</b> v24+ best view (v24, v25, v26)</li> <li>○ <b>Safari:</b> v5 or higher</li> </ul>

## Other:

### Media Viewer (used for Image CDs and Image Transmission)

- Microsoft Windows XP (compatible, but not certified or supported) or Microsoft Windows 7
- CD-ROM Drive (for CD-ROM only)
- Utility to unzip files, such as WinZip, WinRAR, 7zip, etc. (for Transmission only)

### Mobile InfoPLU\$-Commercial Banking App

- iPhone® and iPad® devices with operating systems iOS 7-11 and Android™ mobile devices with operating systems 4.4-8.0

### Electronic Signature for Treasury Management Agreements

- The latest stable release of Chrome, Firefox, Safari, Windows Edge, and Internet Explorer (v.11+) browsers

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